



Cambridge City Council East Area Committee

Date: Thursday, 18 March 2021

Time: 6.30 pm

Venue: Virtual Meeting via Teams

Contact: democratic.services@cambridge.gov.uk, tel:01223 457000

Agenda

- 1 Welcome, Introduction and Apologies for Absence
- 2 Declarations of Interest
- 3 Minutes (Pages 3 - 12)
- 4 Matters and Actions Arising from the Minutes (Pages 13 - 14)
- 5 Open Forum

Items for Decision / Discussion

- 6 EAC Area Committee Grants 2021-22 (Pages 15 - 20)
- 7 EAC - Environmental Report (Pages 21 - 44)
- 8 East Area Committee Dates 2021/22

City Councillors: Barnett (Chair), Moore (Vice-Chair), Baigent, Davies, Davey, Green, Hadley, Herbert, Johnson, Massey, Robertson and Smith

County Councillors: Jones, Kavanagh and Whitehead

Information for the public

Details how to observe the Committee meeting will be published no later than 24 hours before the meeting.

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If members of the public wish to address the committee please contact Democratic Services by 12 noon two working days before the meeting.

Questions can be submitted throughout the meeting to Democratic.Services@cambridge.gov.uk and we will endeavour to respond to questions during the discussion on the relevant agenda item. If we run out of time a response will be provided to members of the public outside of the meeting and published on the relevant Area Committee meeting webpage.

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- Website: <http://democracy.cambridge.gov.uk>
- Email: democratic.services@cambridge.gov.uk
- Phone: 01223 457000

EAST AREA COMMITTEE

3 December 2020

6.30 - 9.20 pm

Present

Area Committee Members: Councillors Barnett (Chair), Moore (Vice-Chair), Baigent, Davies, Davey, Green, Herbert, Johnson, Massey, Robertson, Smith, Crawford, Jones, Kavanagh and Taylor

Head of Corporate Strategy: Andrew Limb
 Assistant Manager, Neighbourhood Community Development Team
 Community Services. Vicky Haywood
 Anti-social Behaviour Officer: Rachel Fairhead
 Committee Manager: Claire Tunnicliffe

Other Officers in Attendance:

Detective Sergeant Mazur
 Greater Cambridge Partnership Communications Manager: David Charlesworth
 Greater Cambridge Partnership, Technical Lead: Jo Baker

FOR THE INFORMATION OF THE COUNCIL**20/22/EAC Welcome, Introduction and Apologies for Absence**

Apologies were received from Councillors Hadley and Whitehead.

20/23/EAC Declarations of Interest

Item	Name	Reason:
All	Councillor Baigent	Personal: Cambridge Cycle Campaign & Extinction Rebellion
All	Councillor Smith	Personal: Cambridge Cycle Campaign
All	Councillor Davey	Personal: Cambridge Cycle Campaign
All	County Councillor	Personal: Cambridge Cycle

	Kavanagh	Campaign
All	County Councillor Taylor	Personal: Cambridge Cycle Campaign
All	Councillor Barnett	Personal: Cambridge Cycle Campaign

20/24/EAC Minutes

The minutes of the meeting held on 17 September 2020 were approved as a correct record and signed by the Chair.

20/25/EAC Matters and Actions Arising from the Minutes

Councillor Johnson reported that Abbey Ward Councillors had held their first working party regarding Newmarket McDonalds petition on 25 November. In attendance was one of the main petitioners and external agencies, such as the Police, McDonald's Business Manager, County and City Council Officers. The meeting had very productive with actions taken away. The next working party meeting would be held in March.

Councillor Davies advised that some of the issues raised at the last East Area Meeting had been resolved before the working party had taken place.

The action sheet was noted, updated, and can be viewed on the link:

<https://democracy.cambridge.gov.uk/mgChooseDocPack.aspx?ID=3872>

20/26/EAC Policing and Safer Neighbourhoods

Detective Sergeant Mazur presented a report which outlined policing and safer neighbourhood trends and outlined actions taken since the last reporting period.

In response to questions and comments from the Committee, Detective Sergeant Mazur said the following:

- i. Noted the request to bring information on the multi agency meetings regarding cycle theft.
- ii. There were no specific wards which county lines took place in; recent enforcement had taken place in Petersfield Ward, off East Road.
- iii. Many issues regarding county lines drug dealing involved young people who had come into the area, as opposed to those that lived in

- Cambridge. Continued to work with local schools on this matter was working well.
- iv. There was now a separate department dealing with the COVID-19 anti-social behaviour issues. Additional officers had been scheduled to work over the next couple of weeks due to the reopening of some licensed premises.
 - v. The Neighbourhood Team continued to work with housing agencies and the city council to deal with COVID-19 breeches and related anti-social behaviour. Groups of young people had been dispersed, and in some cases, taken home then parents fined.
 - vi. With regards to anti-social driving, a timetable had been scheduled for each relevant area of the City (dependent on operational workloads). Neighbourhood officers and specially trained officers would have use of equipment, including the decimetre (to measure noise) and speed enforcement devices throughout December. There would be a further update at the next area committee meeting.
 - vii. The decision to reduce the number of Police Community Support Officers (PCSO) was not taken at local level. It would be too early to tell what effect this would have, and the consultation was still taking place. Believed it was the intention to have a PCSO presence in Cambridge.
 - viii. Noted the request to report back and highlight the comment that East Area Committee members were concerned that any loss of PCSOs would equate to the loss of intelligence and knowledge within the wards. Not just the loss of visibility of PCSOs for residents but also the loss of connection.
 - ix. Welcomed the positive comments of community policing throughout East Area.
 - x. Acknowledged the community unrest concerning the incident around Mill Road regarding a vehicle following a lone women pedestrian. Was unable to provide an update in a public meeting but could advise there was not a wider risk to the public.
 - xi. The decision was taken centrally not to include a breakdown of crime in each ward; this was due to the systems no longer able to provide the information in that specific format. This breakdown could be viewed <https://www.police.uk>
 - xii. Could not advise when speed watch training would take place again, particularly during the pandemic.
 - xiii. There was not a priority list of roads for speed watch to be undertaken on. Noted the comments for Coleridge Road, Cherry Hinton Road, Davy Road and Rustat Road concerning excess speeding day and night. Would also encourage residents to report any incidents.

- xiv. Would enquire if Councillor Massey (trained Speedwatch representative) would be able to train members of the public. But believed a decision had been made not to train individuals due to COVID-19.
- xv. Would find out if there would be another Close Pass initiative or if there would any scope to undertake this at local level as part of the driving anti-social behaviour local area of concern

Councillor Massey advised that the PSCO consultation had now closed.

The Committee

RESOLVED unanimously to write to the Acting Police and Crime Commissioner highlighting the Committee's concern regarding any loss of PCSOs in the area. The letter would be signed by the Chair of the Committee, Councillor Barnett, and Councillor Massey (Executive Councillor for Transport and Community Safety).

Resolved unanimously to continue the local areas of concern set at September which are as follows:

- i. Anti-social driving
- ii. Cycle theft
- iii. Drug dealing and the protection of local young people – child criminal exploitation.

20/27/EAC Food Hubs

The Committee received an oral presentation from Vicky Haywood Assistant Manager, Neighbourhood Community Development Team, regarding Food Hub provision in the city. Details of the presentation can be found at the following link (item 6).

<https://democracy.cambridge.gov.uk/ieListDocuments.aspx?CId=147&MId=3872&Ver=4>

In response to Member's questions and comments the Assistant Manager, Neighbourhood Community Development Team said the following:

- i. GoodSAM and NHS volunteers did operate independently from mutual aid groups.
- ii. Both GoodSAM and NHS volunteers were still working but were not prevalent in Cambridge; believed to be because the mutual aid groups

- were so well organised. The national system had had mixed results across the country, in some places it had done well.
- iii. Noted Member's thanks and the comments on the efforts made by the City Council, Cambridgeshire County Council and community groups to respond to this crisis.
 - iv. Would pass on all the messages of thanks to all officers involved and the community groups.
 - v. Believed that public services had recognised the "hidden individuals" within the NHS and local authorities. The pandemic had brought attention to community challenges and needs which should have been supported previously.
 - vi. Acknowledged the concern expressed regarding unpaid carers as they were not involved in the vaccination programme.

Details for [Opening times for Food Hubs in Cambridge](#) and further information could be found via:

[Cambridge Emergency Food Support — Cambridge Sustainable Food](#) webpage.

20/28/EAC Open Forum

Representative from CamCycle: Many local residents such as myself have found themselves shopping and eating on Mill Road much more this summer, as a result of the measures made by the county council to ensure safe social distancing on the narrow pavements and the encouragement of safe active travel, both in line with government policy.

Do councillors too welcome the improved safety for walking and cycling on Mill Road currently, the noticeably improved air quality, the fact that new businesses have had confidence to open in the pandemic, the improved bus punctuality due to the lack of traffic congestion, and the high level of footfall that can be observed, despite the pandemic?

Will any of you make efforts, if the trial is successfully continued into next year, to ensure that the County Council actually makes adjustments to the layout of the street, as Experimental Traffic Regulation Order (ETRO) allow such adjustments? In particular, to replace the plastic bollards with attractive planters and some seating; construct more effective pavement widenings; to remove delivery time restrictions which are now unnecessary; to add new cycle parking off the pavement; and to

create new car parking for disabled and short-stay shopper parking? These kinds of positive changes that everyone should welcome are possible now that the road space is not taken up by thousands of cars just passing through and queuing.

The Committee discussed the questions in detail and stated the Mill Road consultation was still ongoing and would urge residents to complete the consultation to ensure their views were heard.

<https://consultcambs.uk.engagementhq.com/mill-road-consultation>

For those who were not online there was a number to ring (0345 0455212) to request a text-based questionnaire which could be filled in and then sent back free post.

The consultation was about the trial closure of through traffic over the bridge. There was a separate question for feedback on the temporary social distancing measures known as 'build outs' currently in place along Mill Road.

The consultation would feed into the six-month review that would take place after six months of the ETRO. The public view would be considered alongside technical information. If the decision were to continue this would still be under the ETRO scheme. It was unlikely the County Council were going to create a picturesque landscape that residents would like as this was a temporary scheme. It had been requested the build outs were significant in terms of scale and were a compromise for the need of the traders to take deliveries and the needs of pedestrians and cyclists.

It was clear that local councillors were very much in favour of the bridge being closed to through traffic. Agreed the street furniture was not attractive but served a purpose. Believed the County Council would be open to having discussion on improving the quality of street furniture if the decision were made to make the closure permanent.

There was also a County Council consultation which was being run parallel to the ETRO consultation; important for residents to undertake the County's consultation as they would be the authority who would make the decision to make the closure permanent. External agencies such as the Greater Cambridge Partnership (GCP) were involved in the decision-making process as they were currently undertaking an access study of Cambridge. Mill Road was not a road in isolation and had to be seen in relation to all the other roads. Consultations worked better when being done collectively looking at a wider

area, such as the impact the closure had had on Cherry Hinton Road and Coldham's Lane in terms of pollution, air quality and the increase of vehicles.

Noted it was a shame that taxis were unable to go over the bridge as there were individuals with disabilities who relied on them as a mode of transport.

Representative from CamCycle (in response to the points made by councillors):

- i. The suggested changes I listed are all changes that can be made during the trial period - they were not about permanent measures. Please can you look closer at those ideas?**
- ii. Councillor Kavanagh said that only bollards can be used, but planters have been used on temporary schemes around the country.**
- iii. Would welcome hearing specifically whether car parking and cycle parking can be provided during the temporary period.**

Councillor Kavanagh responded the street furniture had been put in quickly as standard safety equipment, although ugly they were obvious. In the future if the decision were made to make the closure permanent then the furniture would be looked at such as planters etc. Whatever would be put in place had to conform to safety rules.

Representative from CamCycle: What do councillors think about allowing cars in bus lanes? The bus lane on Elizabeth Way and maybe elsewhere seems to be being suggested for amendment by the county council to allow electric cars.

This seems very unnecessary, because it is very rare that northbound traffic on the bridge queues so far back as the two-lane section. This change would lead to a free-for-all as people see other cars using it.

People are increasingly buying electric cars now, so that will mean those bus lanes disappear by stealth over time. They should remain for buses, cycles, taxis, and emergency vehicles only.

Members expressed concern at the scheme and opposed the proposal due to the potential of conflict. Danger to cyclists was increased particularly as the electric cars were so silent. While electric vehicles should be promoted as part of the work on the Clean Air Zone in the city, at the expense of petrol and diesels cars, not at the expense of public transport. The point of the bus lanes

was to encourage people to use public transport and ease congestion on the roads.

The question was also raised as to who would be monitoring the vehicles to determine which was an electric vehicle and which was not entering the bus lane.

Councillor Herbert stated the trial was approved in 2019 without consultation with the City Council (who would be responding to County Council Officers). Very few buses used Elizabeth Way Bridge and was therefore concerned this was being used as a trial before being rolled out across the city. Was proud that the city had cycle lanes going into (or near to) junctions linked to cycling priority which was a safe refuge for cyclists. The City Council would be responding to County Council Officers outlining the reasons why this scheme would not be supported.

20/29/EAC Greater Cambridge Partnership

David Charlesworth, Communications Manager and Jo Baker, Technical Lead, Greater Cambridge Partnership gave a presentation on the Cambridge Eastern Access Project.

The presentation could be viewed in the agenda pack at the following link:
<https://democracy.cambridge.gov.uk/mgChooseDocPack.aspx?ID=3872>

In response to Members' questions the Technical Lead and the Communications Manager said the following:

- i. Had closely liaised with City Council Officers on the Council's East Barnwell Future Generation project. The Cambridge Eastern Access Project would complement the work of the City Council with improvement to the public realm in that section of Newmarket Road.
- ii. It would be a challenge to reduce traffic congestion on Ditton Lane and Barnwell Road. There was limited road space on Newmarket Road. Prioritising buses and cyclists would occur at the detriment of car operations.
- iii. Phase B would look at a new public transport route looking at the growth of city and congestion and how buses could beat congestion but reiterated the limited space. Part of the current consultation was to collect individual views on that balance.
- iv. As a default, non-motorised transport had to be a priority. The consultation and modelling work would assist in determining how that

- balance of car vs buses would be struck with guidance from the GCP Board.
- v. Looking to improve the cycle facilities down Newmarket Road when space allowed. Noted the suggestion of connectivity down to Coldham's Lane as this had not been part of suggestions received to date.
 - vi. If the Marshall's redevelopment proceeded alternative cycle facilities are being looked at from the land north of Cherry Hinton with a need for an investment in cycle facilities.
 - vii. Pleased at how the consultation was going and there had been a good level of engagement through virtual meetings, 1-2-1's and live twitter chats, attending other events and parish council meetings. Adverts had been placed in the local press and radio interviews. On-line engagement had worked well and had received high quality feedback.
 - viii. The consultation was not a selection process for peoples' preferred choice, but a collection of what people liked. Anticipated that option B3 (Long Term Rail Opportunity) would be a popular choice. This scheme could not be put in place just by the GCP other external agencies such as network rail had to be involved. However, it would help determine a strategic way forward. Was unable to say what the strategy was at this present time say.
 - ix. The land north of Cherry Hinton (which had planning consent) was a smaller element of what might be provided on the whole of the Marshall site. Work was taking place to improve access and cycle facilities such as cycling from Nuttings Road and Coldham's Common. If the wider development of the area were to proceed, significant support both for a public transport scheme and non-motorised facilities was required.
 - x. Would be happy to meet with Cherry Hinton Ward City Councillors and Residents Associations before the consultation ended.
 - xi. Noted that Romsey residents welcomed the alternative routes being explored out of the east of the city.
 - xii. Acknowledged the recommendation for segregated cycle lanes along Coldham's Lane on either side of the road.
 - xiii. Had been careful to ensure the debates had not focused solely on Mill Road. It was important to recognise there were vehicles that did need to get to the city centre, but there needed to be fewer than there currently were.
 - xiv. The 2017 Bus Services Act enabled Mayoral Combined Authorities to consider franchising as a potential option for bus service provision.
 - xv. Envisaged that through the City Access project there would a lower admission zone or similar in the city centre. A starting point would have all buses up to Euro 6 emissions standard.

- xvi. There were currently two electric buses operating in Cambridge City 6 route, which had been partly funded by the GCP. The daytime service was 100% electric.
- xvii. The next big change to Cambridge railway station would be East/West Rail, potential for new platforms to be provided placed eastern across the tracks. This would be down to Network Rail to take forward but would be something that could be supported by the GCP.
- xviii. Noted comments that it was important to have fast and effective public transport from the north/east villages to the bio-medical campus.
- xix. Space was at a premium in Cambridge. It was not possible to provide separate pedestrian and cycle ways across the city. It was possible to create mixed use non-motorised routes with good surfacing and crossings.

The meeting ended at 9.20 pm

CHAIR

ACTION	LEAD OFFICER/ MEMBER	TIME-SCALE	PROGRESS
Would speak to Officers to enquire why the Grand Arcade cycle park had changed it's opening hours; would ask Officers to investigate this and would respond directly to the member of the public who raised this issue.	Councillor Massey	18/10/20	
To write to the Acting Police and Crime Commissioner highlighting the Committee's concern regarding any loss of PCSO's in the area.	Councillors Barnett and Massey		



Item

AREA COMMITTEE COMMUNITY GRANTS

To: East Area Committee – 18th March 2021
Report by: Jackie Hanson, Community Funding and Development Manager
 Tel: 01223 - 457867 Email: jackie.hanson@cambridge.gov.uk
Wards affected: Abbey, Coleridge, Petersfield, Romsey

1. Executive Summary

1.1 This report details applications received to date for 2021-2022 funding for projects in the East area and makes recommendations for awards. It also provides information on the eligibility and funding criteria.

2. Recommendations

The East Area Committee Councillors are recommended to:

- 2.1 Consider the grant applications received and awards proposed which are detailed in Appendix 1, in line with the Area Committee Community Grants criteria, detailed in paragraph 3.4.
- 2.2 Agree the proposed awards detailed in Appendix 1, summarised in the table below:

Ref	Organisation	Purpose	Award £
E1	Bird Box Gallery (via Birdwood Area Res Assoc)	Month-long visual arts festival	£1,405
E2	Birdwood Area Residents' Association (BARA)	Autumn day trip for residents	£180
E3	Cambridge Community Arts	Two 8-week creative art courses	£3,500
E4	Friends of Mill Road Cemetery	Running costs of the Friends	£192
E5	Groundwork East	Green Skills employment programme	£4,500
E6	Kings Hedges Family Support Project (The)	2 weekly drop-ins at Fields Children Centre x 50	£5,000

E7	Mill Road Winter Fair Association	Running costs associated with putting on the Fair	£2,500
E8	Oblique Arts	6 weekly art workshops and exhibition for 13-17year olds	£1,500
E9	Petersfield Area Community Trust (PACT)	Christmas event, coffee mornings. 2 opening events and ideas survey for new Community Centre	£1,096
E10	Romsey Music Project (The)	Programme of art music events and activities	£400
E11	St Martin's Church	Summer community street party for local residents	£860
TOTAL			£21,133

3. Background

3.1 Funding has been devolved to Area Committees for local projects meeting the Community Development, Sports and Arts strategic priorities since 2004. This process is managed by the Grants Team in Community Services who promote the funding and bring applications for consideration to one meeting of each of the area committees annually.

3.2 The 2021-22 grants were publicised via neighbourhood workers, voluntary organisations, in local publications and by posters and publicity leaflets. Recent applicants are also invited to apply. Officers also held a briefing to explain the application process and eligibility criteria and priorities.

3.3 There is a total of £70,000 available across the four area committees for 2021-22 as detailed in the Community Grants report to Environment and Community Scrutiny Committee 28th January 2021. This has been allocated in accordance with the approved population and poverty formula = population + (2x benefit population).

The amount available for each area is as follows:

Committee	Community Grants %	Total available £
North	34.41	24,087
East	30.19	21,133
South	25.58	17,906
West Central	9.82	6,874
Total	100	70,000

3.4 Area Committee Community Grant Priorities and Outcomes

Projects and activities should have a targeted approach and make a difference to people in one of the areas (North, East, South or West Central) by reducing social or economic inequality via one of the following funding priorities:

- sporting activities
- arts and cultural activities
- community development activities
- reducing poverty activities
- legal and/or financial advice (*the Advice Quality Standard (AQS) or equivalent required*)
- employment support
- capacity building of the voluntary sector to achieve the above

3.5 Applications are invited from voluntary organisations, community groups and groupings of local residents that are able to meet basic accountability requirements.

3.6 The maximum any one organisation can apply for is £5,000 per area committee and grants cannot be made retrospectively. Full details of the eligibility criteria are available on request.

3.7 Where no funding is proposed it will be due to one or more of the following not being adequately met:

- grant scheme outcomes and/or priorities
- identifying need
- quality or viability of the project

or

- proposals were the remit of another service/fund or organisation
- organisations did not demonstrate the beneficiaries could not fund the activity themselves, or that reserves could not be used to fund the activity

3.8 All awards are subject to grant agreements and monitoring reports. We consider proportionate requirements dependent on the size of the organisation, project and award.

3.9 Applications made at a later date will be considered on an individual basis. Officers will make decisions on awards up to £5,000 as approved by the Community Services Scrutiny Committee in January 2014.

3.10 In October 2021 any area committee funding remaining will be considered to support any applications received or projects to ensure effective use of the community grant funds available.

4. Appendices

Appendix 1: East Area Committee Community Grants – Applications and Recommendations 2021-22

5. Inspection of papers

If you have a query on the report contact:
Jackie Hanson, Community Funding and Development Manager
Tel: 01223 - 457867 Email: jackie.hanson@cambridge.gov.uk

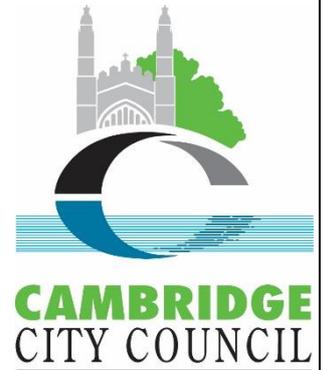
Appendix 1 – East Area Committee Community Grants – Applications and Recommendations 2021-22

Beneficiary Key: A - Abbey, C - Coleridge, P - Petersfield, R – Romsey (N - North, S - South, W - West Central)

Ref	Organisation	Purpose	Aim + outcome	Beneficiaries	Budget	Bid	Award
E1	Bird Box Gallery (via Birdwood Area Residents' Association)	Month long visual arts festival via 20 'bird boxes' hosted in front gardens within BARA locality	Promote inclusivity and community; enable community and families to come together following the pandemic; reduce barriers to cultural activities	C 600	Full cost: £2,428 Income: £200	£2,228	£1,405
E2	Birdwood Area Residents' Association	Autumn day trip for residents	Opportunity to visit an area that they otherwise wouldn't be able to and socialise with new people. Targeting low income and older residents	C 50	Full cost: £430 Income: £250	£180	£180
E3	Cambridge Community Arts	Two 8-week x 3 hr creative arts courses plus exhibition / performance in Abbey and Romsey for unemployed / economically inactive people	Improve mental health and reduce social isolation for adults with health conditions, disability or learning difference. Develop skills to re-enter education, training or employment. Build confidence and connection with the community	A 10 C 3 P 3 R 4	Full cost: £4,100 Income: £100	£4,000	£3,500
E4	Friends of Mill Road Cemetery	Running costs (website and membership fees)	Maintain green space in densely populated area providing recreational space, increasing mental and physical well being	P 500	Full cost: £260 Income: £68	£192	£192
E5	Groundwork East	Green Skills employment programme for local people 2 days a week for 6 weeks	Increase self-confidence and resilience, remove barriers and improve capacity to move into volunteering, work experience or employment	A 12	Full cost: £16,256 Income: £2,000	£5,000	£4,500
E6	Kings Hedges Family Support Project (The)	50 x 2 weekly drop-ins at Fields Children's Centre for families with children up to 3 years; additional support via phone, outreach and online.	Information, support and signposting on issues such as housing, finances and family relationships. Healthy lunch, exercise, improve confidence, mental health and alleviate isolation / loneliness	A 132 C 4 R 14 (S 42, WC 3)	Cost: £37,887 Income: £15,000 Reserves	£5,000	£5,000

Ref	Organisation	Purpose	Aim + outcome	Beneficiaries	Budget	Bid	Award
E7	Mill Road Winter Fair Association	Running costs (specifically road closure) associated with putting on Mill Road Winter Fair on 4 December 2021	Residents, community groups and businesses come together to celebrate the diversity of people within the local community. Build relationships and enable residents to become involved in their community	A 300 C 1,800 P 2,400 R 2,400 (N400, S700, WC500)	Full cost: £5,352 Income: £2,852	£2,500	£2,500
E8	Oblique Arts	Weekly art workshops x 6 at Museum of Technology and public exhibition at Barnwell Road shop for 13-17year olds	Address inequality, cultural isolation and lack of access to the arts, provide skills and boost self-esteem. Help move into further positive social interaction, training and cultural engagement	A 15 C 5	Full cost: £1,895 Income: £200	£1,695	£1,500
E9	Petersfield Area Community Trust (PACT)	Christmas event, 3-6 coffee mornings, 2 opening events and ideas survey for new community centre	Reduce social isolation, build stronger community connection / involvement and a sense of neighbourliness. Maximise social benefits of new Community Centre	A 20 P 800 R 200	Full cost: £1,366 Income: £270	£1,096	£1,096
E10	Romsey Music Project (The)	Music programme: orchestral concerts, community music gatherings (Mash-up), lunchtime recitals and community choir at St Philip's Church Centre	Provide affordable and accessible cultural activities to Romsey residents as participants or audience members	E 130 S 30	Full cost: £3,010 Income: £1,000 Reserves	£1,900	£400
E11	St Martin's Church	One day community street party in the summer at St Thomas's Hall and surrounding area	Promote and build community cohesion and wellbeing; reduce social isolation by bringing the community together after lockdown	C 190	Full cost: £860 Income: none	£860	£860

Environmental Report



Cambridge East Area

[Covering the wards of Abbey, Coleridge, Petersfield and Romsey]

Period of September 2020 to February 2021

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1. Introduction

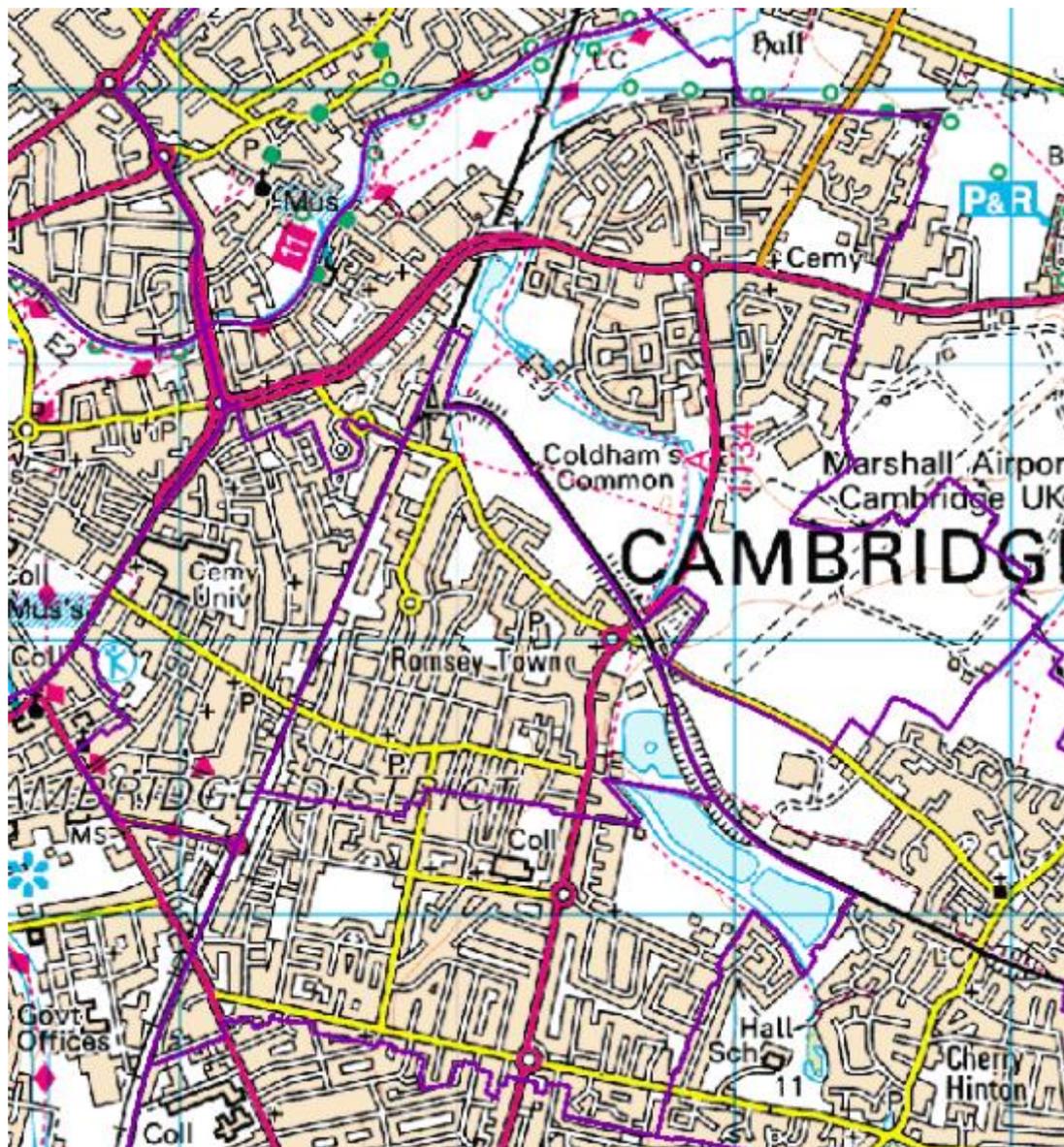
This report provides an overview of the council's Streets and Open Spaces, Environmental Health and Shared Waste service activity in the Area Committee area over the past six months.

This report provides open data on service performance, so that City and County Councillors and their constituents are informed of what service activity is happening in their area; and has the opportunity to engage in and help to shape this activity, including identifying specific local service requests/ issues.

1. Streets and Open Spaces Operations Team:
 - a. Street cleansing and Grounds Maintenance – cleans all residential streets and public land and maintains all grass and shrub beds across the city.
 - b. Community Engagement Team - works with Community Payback and Streets and Open Spaces volunteers to deliver community nominated improvement projects.
 - c. Dog Service – works to deal with dog fouling and stray dogs across the city
 - d. Enforcement Team - investigate and take action against instances of environmental crime in public places across the city.
2. Streets and Open Spaces Assets Development Team:
3. Streets and Open Spaces Projects Team
 - a. Projects
 - b. Parks
 - c. Trees
4. The Greater Cambridge Shared Waste Service provide rubbish and recycling collections from homes and business Cambridge and South Cambridgeshire and empties 32,000 bins each day. It is responsible for setting policy on how this should be done and educating residents and customers on how best to recycle.
5. Environmental Health:
 - a. Pest control – free treatments for rats, mice, cockroaches, bedbugs and pharaohs ants
 - b. Private sector Housing interventions – complaints and investigations regarding condition of properties
 - c. Other public health interventions – refuse, hoarding, bonfires.
 - d. Noise complaints – day time and night time noise complaints,

2. East Area Profiles

In this section an update of what teams have been doing in the previous six months is detailed.



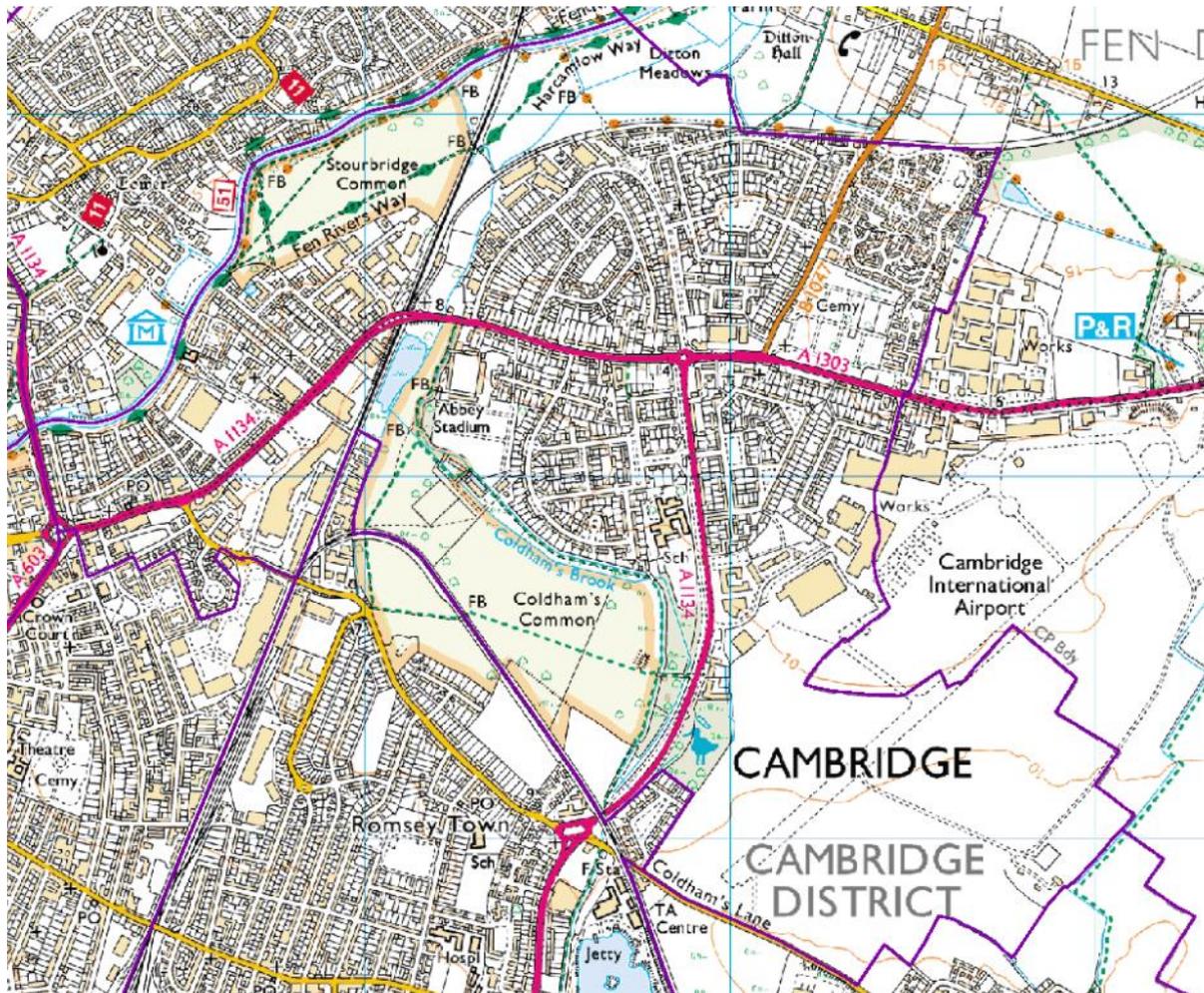
Given the current national situation officers have had to consider what enforcement action is necessary and proportionate when deciding on the most appropriate course of action to take. This includes taking into consideration current Covid-19 restrictions and what would be in the public interest to pursue.

Officers have also assisted environmental health over this reporting period with covid-19 compliance checks in relation to business premises.

Officers have also started dealing with untaxed motor vehicles on the highway having been granted devolved powers from the DVLA.

Ward Profile: Abbey

Map



Community Engagement Team

The Community Engagement Team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team have been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking green spaces and residential areas. The team have helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

The Community Engagement Team have also supported local food hubs twice a week in getting food to the vulnerable and isolated residents during the pandemic.

During this reporting period the Community Engagement Team have carried out the following work:

August 2020

16th Litter pick Stourbridge Common

27th Litter pick Coldhams Common

September

12th Litter pick Coldhams Common

16th Litter pick Stourbridge Common

October

11th Litter pick Coldhams Common

29th Litter pick Stourbridge Common

November

14th & 15th Restoring paths at West Barnwell Nature Reserve

17th Litter pick Stourbridge Common

21st Litter pick Thorpe Way

24th Litter pick Ditton Fields

December

10th Litter pick Coldhams Common

January 2021

7th, 14th & 23rd Restoring paths at West Barnwell Nature reserve.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Related Incidents

We conduct regular patrols in the area of the green and open spaces with particular attention given to the identified hot spot areas for dog related issues, Helen Close, Coldhams Common and Thorley Road.

- Coldhams Common – Dog on dog attack. No suspect has been identified.
- Waddloes Road- Dog on dog attack. No suspect has been identified.
Dog fouling witnessed by a member of the public, reported but unable to identify or trace the suspect.
- Barnwell Road stray dog Spaniel type found by a member of the public and handed/taken directly to the vets due to injury. Subsequently taken to WGAS (Wood Green Animal Shelter). The owner of this animal was not traced, and the dog is currently available for rehoming.
- Barnwell Road stray dog a Saluki type found by a member of the public, collected by the Enforcement Team and taken to WGAS as the owner was not traced. The dog has been rehomed by WGAS.
- Ditton Fields: – Fouling problem in this area. As a result, new fouling signage installed.
- Helen Close - Fouling problem area - Working in conjunction with the HO all residents were sent a letter regarding this issue. Education and verbal warning were given to one suspect resulting in so far, no more issues. A second suspect identified and served a Community Protection Notice Warning (CPW). Ongoing monitoring at the site by Enforcement Officer.
- River Lane- Stray dog reported by a member of the public. Enforcement Team attended the site and found two dogs fighting. The dogs were separated and taken to WGAS. The dogs

were not microchipped so WGAS were unable to trace owner. Due to the breed type and behaviour around other dogs it was deemed unsafe to rehome and sadly the one of the dogs was Put to sleep.

- Coggeshall Close – Continued fouling problem in communal area. The suspect was already known and previously received Community Protection Notice Warning (CPW), due to their noncompliance
- Peverel Road – Dog fouling problem area. New fouling signage was installed at Peverel Road and at the entrance and exit to the footpath leading from Peverel Road to Newmarket Road.
- Whitehill Road–. Dog on Dog attack. Suspect was already known and already was issued a Community Protection Notice Warning with specifications to adhere to. Due to non-compliance a Community Protection Notice (CPN) was then issued. This work done in conjunction with the HO.

Enforcement Team

There was approximately 4 to 5 hours patrol time spent in the Abbey area per week over the reporting period.

Regular patrols are conducted in this area. Over the past 6 months 99 incidents of fly tips have been investigated within Abbey Ward. With Ditton Fields, Fison Road, Anns Road, Rachel Close and Dennis Road showing to be the hot spots within this ward.

Ditton Fields – This area seems to be a hot spot area for the Abbey Ward. With 12 separate incidents of fly tipping being investigated over the past 6 months. Due to the nature of the waste being dumped, we have been unable to secure any evidence relating to the alleged suspect and therefore unable to take any enforcement action. However, hopefully with a continuation of regular patrols it will deter people from dumping at the location.

Fison Road – This is another hot spot area for the Abbey Ward. Over the past 6 months 13 separate incidents of fly tipping have been investigated. However, again due to the nature of the waste being dumped we have been unable to take any further enforcement action as there hasn't been enough evidence. This is another area, that will continue to get regular patrols to help deter others from dumping here.

Anns Road – Again this seems to be a hot spot area within the Abbey ward. 11 separate incidents have been investigated here over the past 6 months. One of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. The other cases resulted in no further enforcement action due to lack of evidence. This area will again continue to get regular patrols to help deter people from dumping their waste here.





Rachel Close – This area is a hot spot for fly tipping. Over the last 6 months, 12 separate incidents have been investigated here. Again, with the waste that has been dumped there is a lack of evidence to pursue the matters any further. It is hoped that with a continued presence in the area, it will deter people in future.

Dennis Road – This area has had several incidents of fly tipping over the past 6 months with 11 separate investigations taking place. One of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. Close

attention and monitoring will continue to be paid to this area, with the hope that it will stop further fly tipping in future.

A further 40 investigations have taken place within Abbey Ward. Four of these investigations resulted in the issuing of Fixed Penalty Notices. One of these resulted in a warning letter being sent to the suspect in order to educate them. There are no further trends in hot spot areas. A further 5 investigations are yet to be completed and are still ongoing.

Work is continually ongoing with both Housing, Waste Services and Public Realm Enforcement to educate residents regarding dealing with household waste responsibly. This includes continued promotion of the SCRAP fly-tipping campaign.

Abandoned Vehicles – 18 suspected abandoned vehicles have been investigated within Abbey over the past 6 months. 17 of which were either claimed or not on site. The other 1 is ongoing.

We have also dealt with 2 vehicles for having no valid tax on the public highway. These cases are still ongoing.

If you would like to report an environmental crime issue or dog related matters, please get in touch with your Enforcement Officer Bree Donovan.

Local Reserve Officer

Work was undertaken with local residents at Wildflower Meadow on Coldhams Common in September 2020 and again in November. 2020. The seeds were sown in November 2020.

A 100m stretch was strimmed, raked and then rotovated to prepare for the wildflower seed to be planted.



This is what the seeds will look like once in bloom.

Operations Service

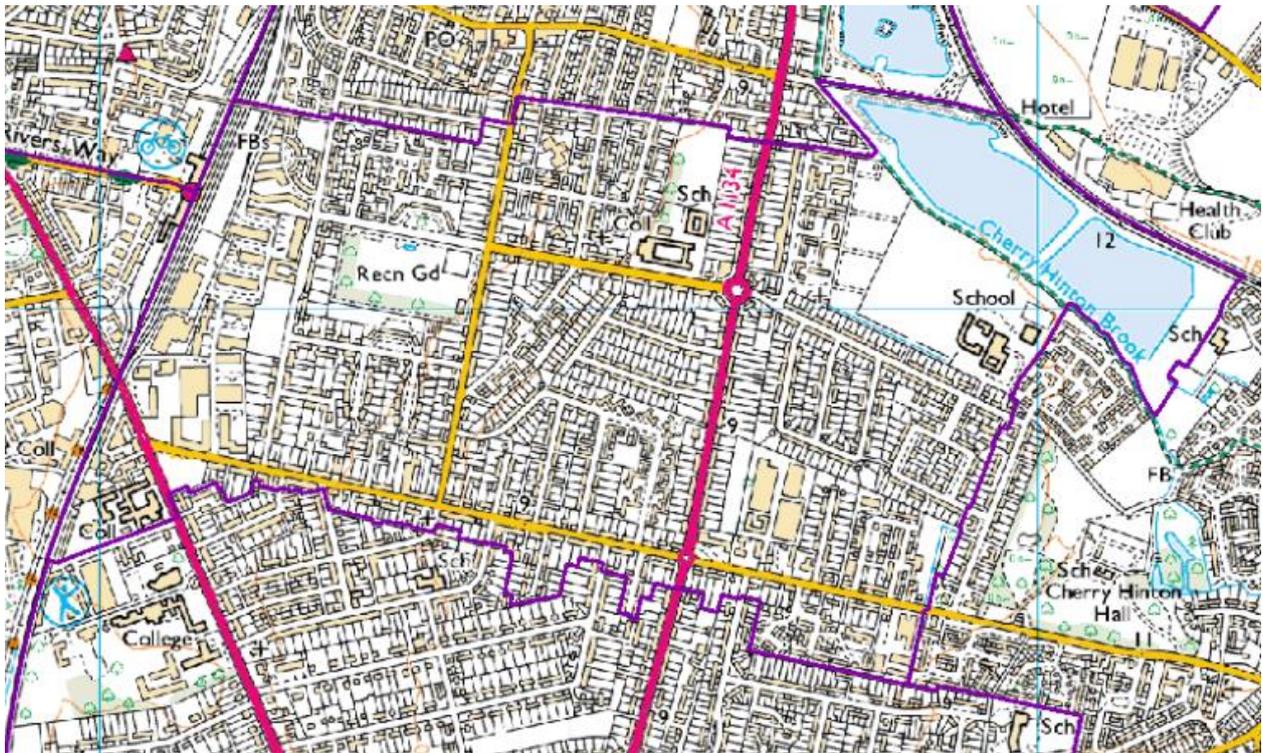
We have continued with our high level of focus to remove litter from the fast food and retail outlet hot spots across this area. The street cleansing team have been sweeping all the main roads and residential areas of debris as per the ward schedule. Our team has been targeting areas that require deep cleaning and in need of attention. The whole team has been working with the City Council Enforcement Officers to reduce the amount of fly-tipping across the ward with the Thorpe Way/ Fison Road estate, Helen Close (recycling area) and Jack Warren Green being identified as particular hot spots (141 fly-tip reports recorded for Abbey during this period). We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team has completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season. Over the course of March our ground's maintenance team will start preparing for and commencing grass cutting season.



If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: Coleridge

Map



Community Engagement Team

The Community Engagement Team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team has been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking in green spaces and residential areas. The team has helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

The Community Engagement Team has also supported local food hubs twice a week in getting food to the vulnerable and isolated residents during the pandemic.

During this reporting period the Community Engagement Team has carried out the following work:

August 2020

20th Litter pick Coleridge Road Rec.

October

28th Litter pick Coleridge Road Rec.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Related Incidents

Regular patrols of the open spaces conducted in this area with a particular focus on Coleridge Road Recreation Ground, Ashbury Close and Lichfield Road Recreation Ground.

- Newly fenced children's play equipment – designated Dog Exclusion under the PSPO. (Public Space Protection Order). There was a reported problem with a dog off the lead intimidating other dogs and walkers – investigations ongoing.
- There continues to be a fouling problem in the unfenced section of the play area.

Enforcement Team

Officers conduct regular patrols in the area spending approximately 5 to 7 hours per week.

Regular patrols are conducted in this area. Over the past 6 months 37 incidents of fly tipping have been investigated within Coleridge. With Davy Road, Lichfield Road and Perne Road showing to be the hot spots within this ward.

Davy Road - The area is a hot spot for fly tipping, with 9 separate investigations taking place over the past 6 months. However, due to the nature of the waste being dumped no further enforcement action has taken place. Regular patrol will continue in this area in the hope it reduces the amount of waste being dumped.

Lichfield Road – This area again is a hot spot for this ward. It has seen 5 separate investigations over the past 6 months. One of which resulted in a Fixed Penalty Notice being issued. This will hopefully deter others from dumping here in the future. Again, regular patrol will continue and hopefully our presence will help to deter the dumping as well.

Perne Road – Seems to be a hot spot for the dumping of waste. There have been 6 separate investigations in this area over the past 6 months. Unfortunately, like Davy Road due to the waste being dumped no further enforcement action has been available to us. However, this area will continue to get our attention and hopefully our presence will deter people from dumping.

A further 17 separate investigations have been dealt with, within Coleridge ward. These locations vary but Derwent Close and Clifton Way have been problematic. These further investigations have resulted in 2 Fixed Penalty Notices being issued.

Abandoned Vehicles – 12 suspected abandoned vehicles have been investigated within Coleridge over the past 6 months. 10 of these were either claimed by the owner or no longer on site. Of the other 2, 1 was declared abandoned and subsequently destroyed and the other one is ongoing.



If you would like to report an environmental crime issue or dog related matters, please get in touch with your Enforcement Officer Tony Durman.

Operations Service

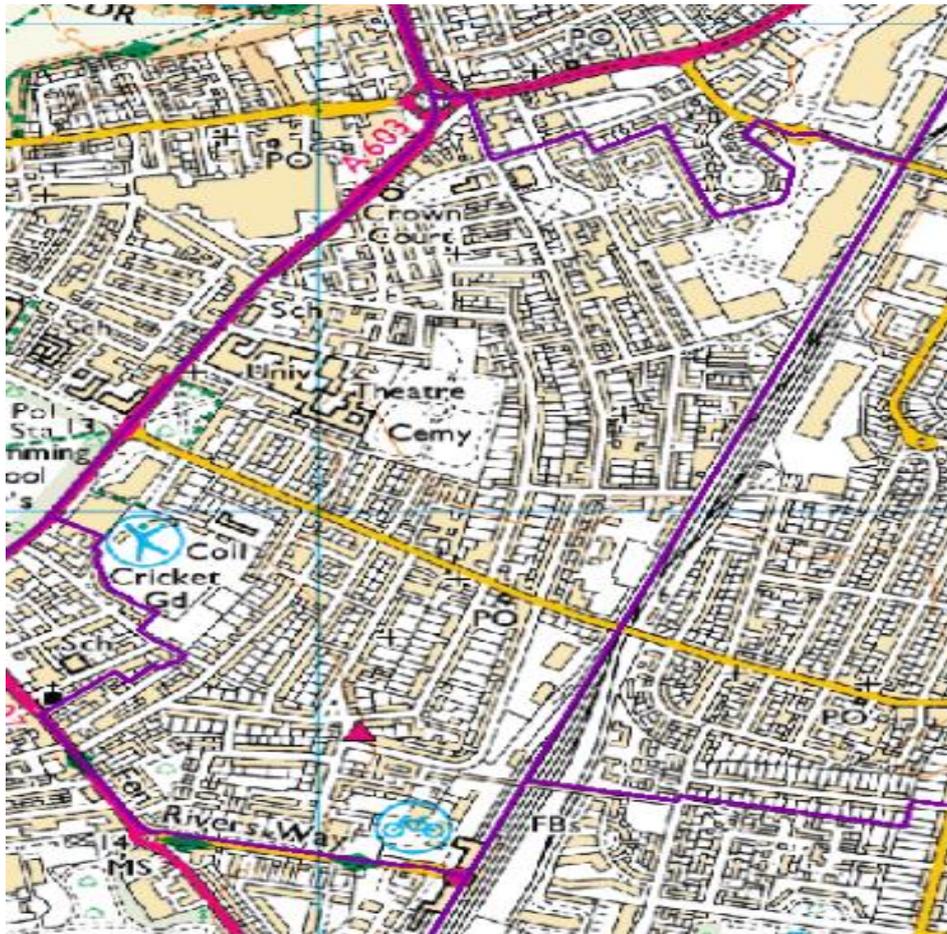
During this period, we have been busy clearing all the leaf fall in the area with the ground's maintenance team. The team has completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season. The street cleansing team have been sweeping all the main roads and residential areas of debris as per the ward schedule. Our team has been targeting areas that require deep cleaning and in need of attention. Our graffiti team have been tasked with the continual removal of affected street furniture, with Rustat Road (Carter Bridge) and Davy Road being identified as specific hot spots. Over the course of March our ground's maintenance team will start preparing for and commencing grass cutting season.



If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: Petersfield

Map



Community Engagement Team

The Community Engagement Team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team have been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking green spaces and residential areas. The team has helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

The Community Engagement Team has also supported local food hubs twice a week in getting food to the vulnerable and isolated residents during the pandemic.

During this reporting period the Community Engagement Team have carried out the following work:

September 2020

20th Litter pick Mill Road Cemetery.

25th Shrub Clearance Mill Road Cemetery.

Dog Related Incidents

Regular patrols of the open spaces conducted in this area with a focus on Petersfield Recreation Ground, Mill Road and St Mathew's Piece. There continues to be a high volume of dogs walked in Mill Road cemetery.

Enforcement Team

Officers conduct regular patrols in the area spending approximately 5 to 7 hours per week.

Regular patrols are conducted in this area. Over the past 6 months 91 incidents have been investigated within Petersfield. With Mill Road, Devonshire Road and Gwydir Street showing to be the hot spots within this ward.

Mill Road - The area is a hot spot for fly tipping, with 25 separate investigations taking place over the past 6 months. 4 of these investigations resulted in a Fixed Penalty Notice being issued. These have since been paid. The other investigations ended in no further enforcement action being taken due to lack of evidence. We will continue to patrol Mill Road on a regular basis to deter people from dumping their waste.



Devonshire Road – Again this is a hot spot for fly tipping with 8 separate incidents being investigated within the last 6 months. 1 of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. The other cases resulted in no further enforcement action due to lack of evidence. This area will again continue to get regular patrols to help deter people from dumping their waste here.



Gwydir Street – This is another hot spot area within Petersfield. Although the recycling centre has now been removed. There have been 12 separate incidents investigated within the last 6 months. 2 of these investigations resulted in a Fixed Penalty Notice being issued, these have both now been paid. The other cases resulted in no further action due to the lack of evidence available to us.

Norfolk Terrace – Within this area we have investigated 32 bins on streets issues. These all resulted in the occupiers being issued warning letters explaining what they should and shouldn't do with their household bins.

A further 14 investigations have taken place from within Petersfield ward. 2 of these investigations resulted in the issuing of Fixed Penalty Notices. There are no further trends to hot spot areas. A further 5 investigations are yet to be completed and are still ongoing.

One business in Mill Road has been issued a Section 47 notice due to their business waste not being stored correctly.

There have been 3 incidents of illegal camping within Petersfield over the past 6 months. These all resulted in the occupiers having their tents being removed.

Abandoned Vehicles – 6 suspected abandoned vehicles have been investigated within Petersfield over the past 6 months. 5 of which were either claimed or not on site. The other 1 is ongoing.

If you would like to report an environmental crime issue or dog related matters, please get in touch with your Enforcement Officers Steve Philips or Andrew Hine.

Operations Service

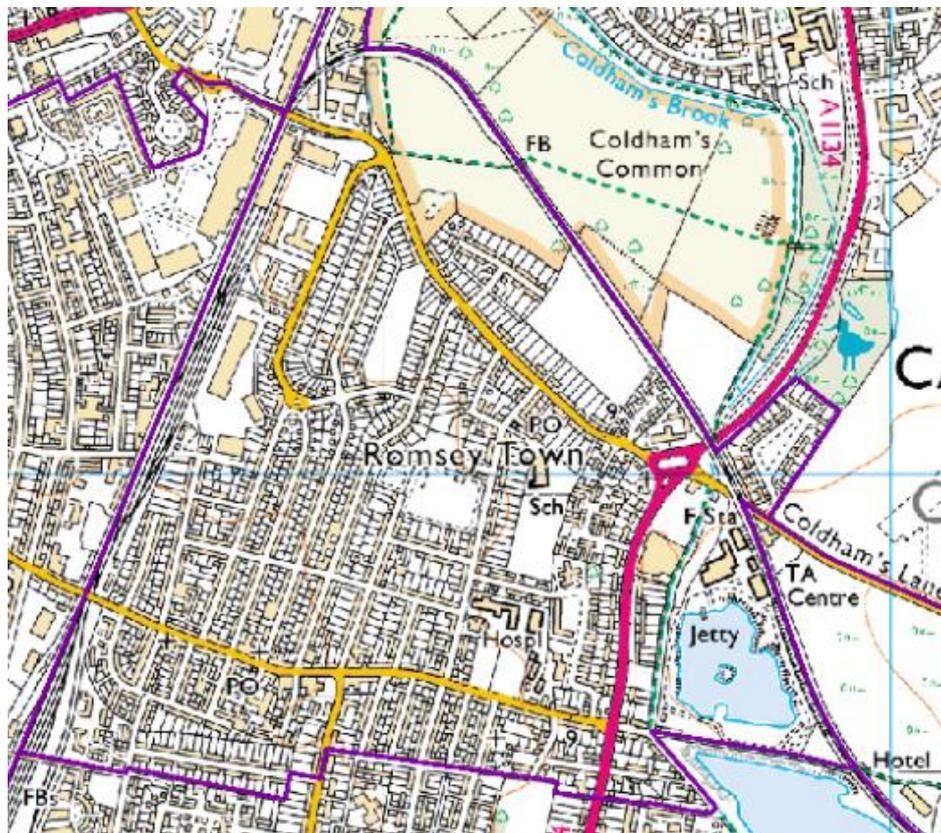
We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team have completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season. Our graffiti team have been tasked with the continual removal of affected street furniture of graffiti and extinction rebellion fly-posters. Gwydir Street car park has been identified as a specific hot spot for drug related paraphernalia and needles with our Rapid Response team making regular removals. (81 needle reports recorded for Petersfield during this period). The street cleansing team have been sweeping all the main roads and residential areas of debris as per the ward schedule. Our team has been targeting areas that require deep cleaning and in need of attention. We have continued with our high level of focus to remove litter from the retail hot spots across this area. Over the course of March our ground's maintenance team will start preparing for and commencing the grass cutting across Petersfield.



If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

Ward Profile: Romsey

Map



Community Engagement Team

The Community Engagement Team has undertaken numerous and varied activities over this reporting period. Despite the restrictions in place the team has been busy in other areas. Due to Covid-19 restrictions the team have been redeployed into assisting Operations Services with various tasks. These tasks have included litter picking green spaces and residential areas. The team have helped clear fly-tipping and void properties within the north area.

The team continues to assist in dealing with bins on streets issues and clearing abandoned shopping trolleys.

The Community Engagement Team has also supported local food hubs twice a week in getting food to the vulnerable and isolated residents during the pandemic.

During this reporting period the Community Engagement Team have carried out the following work:

September 2020

26th Litter pick Romsey Rec.

October 2020

22nd Litter pick Romsey Rec.

If you would like to nominate some work for the Community Payback to undertake or to get involved with volunteering, please get in contact with the Community Engagement Team.

Dog Related Incidents

Regular patrols of the open spaces conducted in this area with a particular focus on Coldhams Common, Vinery Road Recreation Ground and Romsey Recreation Ground.

- Vinery Road Recreation Ground – Reported problem with a high number of dogs walked at the same time off lead. Resulted in a dog walker being bitten whilst splitting up the dogs that were fighting. Human bite was referred to the police. Several patrols of the recreation ground was conducted. However, no suspects were identified, and no further problems were reported.

Enforcement Team

Officers conduct regular patrols in the area spending approximately 8 to 10 hours per week.

Regular patrols are conducted in this area. Over the past 6 months 80 incidents have been investigated within Romsey. With Seymour Street, Wycliffe Road, Stockwell Street and Mamora Road showing to be the hot spots within this ward.

Seymour Street - The area is a hot spot for fly tipping, with 21 separate investigations taking place over the past 6 months. However, with all of these cases we were unable to take any further action due to the lack of evidence.

Wycliffe Road – This area is another hot spot within Romsey ward for fly tipping, with 12 separate incidents being investigated over the past 6 months. 1 of these investigations resulted in a Fixed Penalty Notice being issued, this has since been paid. The other cases ended up in no further action being taken due to lack of evidence.

Stockwell Street – Again this area is a hot spot for dumping of waste, with 7 separate incidents being investigated over the past 6 months. Unfortunately, due to the nature of the waste we have been unable to take any further enforcement action as there hasn't been the evidence. As with Wycliffe and Seymour regular patrols will continue in the hope of deterring further dumping.





Mamora Road – This is another area that is proving to be a hot spot within this ward. There have been 7 separate incidents investigated within the past 6 months. Unfortunately, just like with Seymour and Stockwell due to the nature of the waste being dumped and the lack of evidence we have been unable to take any further enforcement action. We will continue to patrol this road and hope again it deters people from dumping here.

A further 33 investigations have taken place from within Romsey ward. 5 of these investigations resulted in the issuing of Fixed Penalty Notices. There are no further trends as to hot spot areas. A further 5 investigations are yet to be

completed and are still ongoing.

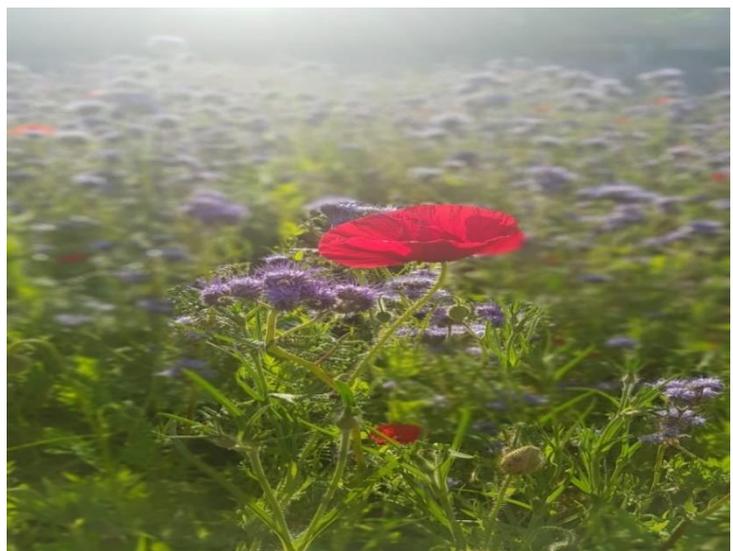
Abandoned Vehicles – 17 suspected abandoned vehicles have been investigated within Romsey over the past 6 months. 13 of which were either claimed or not on site. The other 4 are ongoing.

We have also dealt with 1 vehicle for having no valid tax on the public highway. This vehicle is still ongoing.

If you would like to report an environmental crime issue or dog related matters, please get in touch with your Enforcement Officer Tony Durman

Local Reserve Officer

Work was undertaken in November 2020 on Romsey Recreation Ground to create Wildflower Meadow. An area approximately 20m x 20m was rotovated and then weeded, raked then seeded by the local residents.



This is what the seeds will look like once in bloom.

Operations Service

The whole team has been working with the City Council Enforcement Officers to reduce the amount of fly-tipping across Romsey with Thoday Street and Wycliffe Road being identified as particular hot spots (74 fly-tip reports recorded for Romsey during this period). The street cleansing team have been sweeping all the main roads and residential areas of debris and completing deep cleaning as we go around the ward. Our graffiti team has been tasked with the continual removal of affected street furniture, with Mill Road being identified as an area of concern. We have been busy clearing all the leaf fall in the area with our ground's maintenance team. The team has completed our winter pruning and maintenance of shrub beds across the highways and parks ready for the bird nesting season. Over the course of March our ground's maintenance team will start preparing for and commencing the grass cutting season.



If you would like to report a cleansing or grounds maintenance issue, please contact our Customer Service Centre.

3. Environmental and Waste Data

Public Realm [East Area]

Period	Activity	Total number of incidents	Ward			
			Abbey	Coleridge	Petersfield	Romsey
Sept 2019 to Feb 2020	Fly tipping	149	71	19	27	32
Sept 2020 to Feb 2021		331	141	35	81	74
Sept 2019 to Feb 2020	Needles	99	17 needles (11 instances)	3 needles (2 instances)	69 needles (15 instances)	10 needles (6 instances)
Sept 2020 to Feb 2021		226	3 needles (6 instances)	4 needles (4 instances)	47 needles (24 instances)	172 needles (5 instances)
Sept 2019 to Feb 2020	Fixed penalty notices	30	11	0	16	3
Sept 2020 to Feb 2021		25	7	3	9	6

The Enforcement Team have also removed a total of forty-two (42) abandoned cycles in the East over the last reporting period.

Moving forward officers will be conducting patrols from 0600 to 1900 hrs between the months of April to September. This is due to the increased use of green and open spaces during the summer period.

Private Realm [East Area]

Activity	Investigations	Treatments Carried out	Informal Action / Written Warnings	Statutory Notices Served	Simple Cautions	Legal Proceedings	Comment
Noise Complaints	182	NA	*	0			*All complaints will generally have at least one such action.
Refuse/ Waste Complaints	6	NA	*	0			*All complaints will generally have at least one such action.
Other public health complaints	16	NA	*	0			*All complaints will generally have at least one such action.
Private Sector housing interventions	53	NA	3	0		2	*All complaints will generally have at least one such action.
Pest Control		93	*	0			

2004
41

Waste and Recycling Data [Great Cambridge Area]

NOTE: No waste stats are available in Quarter 3 due to complications of new system run by County Council and problems at Amey Waste Park not receiving quarterly stats. Also, no events due to Covid -19 from March to September 2020.

Activity	Q1 Apr-Jun 20/21	Q2 Jul-Sep 20/21	Q3 Oct-Dec 20/21	Q4 Jan-Mar 20/21	Total for 2020/21
Recycling rate – dry recycling	25.53%	22.59%	N/A	N/A	N/A
Recycling rate – composting	23.69%	31.50%	N/A	N/A	N/A
Amount collected for disposal	N/A	N/A	N/A	N/A	N/A

Recycling rate:

This is based on total amount of recycling collected in blue and green bins. Waste is subject to reasonable fluctuations.

Number of collections completed as scheduled:

This shows the number of bins that were collected as scheduled (in number and a percentage and therefore the amount also missed).

Month	Missed	Possible	Actual	% Missed	Collected
Apr-20	729	722,169	721,440	0.10%	99.90%
May-20	848	695,687	694,839	0.12%	99.88%
Jun-20	876	695,687	694,811	0.13%	99.87%
Jul-20	720	760,382	759,662	0.09%	99.91%
Aug-20	737	693,365	692,698	0.11%	99.89%
Sept-20	1236	725,033	723,797	0.18%	99.82%

4. Key Contacts

Area	Contact	Telephone Number	Email
Community Engagement	Community Engagement Team	01223 458084	sosvolunteers@cambridge.gov.uk
Enforcement (Coleridge and Romsey)	Tony Durman	01223 458282	Tony.durman@cambridge.gov.uk
Enforcement (Abbey)	Bee Donovan	01223 457122	Bree.Donovan@cambridge.gov.uk
Enforcement (Petersfield)	Andy Hine Steve Phillips	01223 458579 01223 457638	andrew.hine@cambridge.gov.uk Steve.phillips@cambridge.gov.uk
Streets and Open Spaces Operations / Commercial	Paul Jones	01223 458282	paul.jones@cambridge.gov.uk
East Area Operations Team Leader	Richard Woolman	01223 458282	richard.woolman@cambridge.gov.uk
Recycling Champions	Birgitta Laurent	07525 213774	recycling.champions@scambs.gov.uk

If you have a question about one of the Council's services, you will be able to find a number of answers on our website www.cambridge.gov.uk. If you cannot find what you are looking for, or want to discuss something with us, you can contact us on the details above or call 01223 457000.

5. Volunteer Schemes

Time Credits

You can earn Time Credits for your time as volunteer. Every hour of involvement with us earns you a 1-hour time credit – which can be spent in places like cinemas, gyms, swimming pools or music venues. The more time you give the more time credits you receive.

Streets and Open Spaces Volunteers

We are looking for volunteers to make the streets of Cambridge even cleaner, tidier and more pleasant and to spread our motto 'A greener, cleaner city starts with you'. So whether you are already part of an existing local group and want some additional support or you are an individual who feels strongly about these issues, then get in touch to take part. Our volunteers work to improve their local streets by taking action to keep them clean, tidy and looking their best.

With the support of a dedicated Area Ranger you'll be able to:

- Recruit other local people to help you in a project.
- Organise events locally to promote cleaner streets: litter picks, ward walks etc.
- Have access to and use specialist equipment for removing graffiti and litter.
- Take part in large city-wide events for volunteers.
- Provide education to other members of the public.
- Get involved with new volunteer roles/projects.

As a volunteer you are free to suggest your own ideas and we will do our best to accommodate them. We do not expect you to give huge amounts of time to our projects, as a volunteer, we just hope you can commit some regular time each month to keep the project active and vibrant in the community.

To sign up or find out more visit our webpage <https://www.cambridge.gov.uk/streets-and-open-spaces-volunteers> or contact our Community Engagement Team on sosvolunteers@cambridge.gov.uk or 01223 458084

Recycling Champions

Are you passionate about recycling? Would you like to meet other people who are also keen to help to promote recycling, minimizing waste and sustainability? Do you enjoy working with the public? If yes, then why not become a Recycling Champion. The Greater Cambridge Shared Waste Service is looking for volunteers to help spread the word about recycling within the community. You do not need any experience or previous knowledge, you just need to believe that recycling is important, be friendly and approachable and be willing to convey your enthusiasm about helping the environment to others. Full training will be provided.

Our volunteers do a variety of roles such as:

- Run stalls at various events in the city and south of Cambridge.
- Do door knocking around flats, hand out leaflets.
- Attend monthly recycling champions meetings.
- Do talks to community groups and schools about recycling.
- Write articles in newsletters and go on trips to visit various recycling sites to learn about waste management and recycling.

To become a Recycling Champion please visit our webpage <https://www.cambridge.gov.uk/become-a-recycling-champion>, or contact recycling.champions@scams.gov.uk or telephone 07525 213774.